

Chad A. Hanson

West Chester, PA

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Interests: Seeking a position to assist companies, their employees, and their customers in their joint success of creating an organization that is beneficial to all parties involved.

Experience

Parkway Corporation
Philadelphia, PA
Training Manager

February 2005– Present

Performance Management Responsibilities: Implementation, development, administration, and training of Ultipro Performance Management and Learning Management systems.

Training & Development Responsibilities: Create and execute all training and development programs, including classroom and web-based learning, needs-analysis, and ROI. Creating and managing training budget.

Organizational Development Responsibilities: Execution and development of company's strategic and operational plans, system analysis, and compensation modeling.

Human Resources Analyst

Responsibilities include: Recruiting, event planning, training, research and analysis, compensation modeling, and various organizational development projects.

Target Corporation
Exton, PA

Aug. 2004 – April 2005

Front End Team Member

Responsibilities include: Assisting guests with merchandise and store operations, cashiering duties, ensuring a positive store appearance, acting as supervisor as necessary.

Hershey Entertainment & Resorts Company – HersheyPark
Hershey, PA

May 1998 – July 2004

Guest Services Supervisor

Responsibilities include: Training and supervision of employees, oversight of admissions and admissions system, money and ticket reconciliation, address guest concerns, employee coaching, performance management, variance reports, and maintaining records.

Education

M.A. Industrial/Organizational Psychology, 2006
B.A. Psychology, 2004

West Chester University, West Chester, PA
Shippensburg University, Shippensburg, PA

Skills

Technology: Ultipro Talent Management (UPM/ULMS), Ultipro Back Office, Cognos Impromptu Admin, MS Office Standard, Visio, Live Meeting, Numara Track-It, Adobe Captivate, Statistical Programs: SPSS and SAS/STAT.

Soft Skills: Managing multiple priorities, championing change, managing without formal authority.

Affiliations

- Society for Industrial and Organizational Psychology (SIOP).
- Society for Human Resource Management, National & Philadelphia Chapter (SHRM).
- American Society for Training and Development, National & Philadelphia Chapter (ASTD).
- Toastmasters, ParkwaySpeaks (Competent Communicator)

Work Sample: <http://www.parkwaycorp.com/pelc/yearend.htm>